## Priority Intervention Needs Exploration Grid

## Project Description - Registration or Guidance

## Request for Service

Outside Referral

## Timeframe

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Initial criteria for support by SARCA or Guidance counsellors:
Request for meeting with a counsellor (SARCA or Guidance counsellor)
Initial demand seems unrealistic or undefined, or both
Underestimates personal resources vs. project
Project seems unrealistic or unachievable
Expresses low level of motivation and/or low level of commitment to the request and/or project
Several attempts to start training
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Further criteria for support defined below

| Evaluation and recognition <br> of prior learning | Academic situation | Academic and career- <br> related information | Career situation | Personal situation |
| :--- | :--- | :--- | :--- | :---: |
| Academic and practical <br> learning | Prior education; perception <br> of the possibility of training <br> and resulting demands | Level of knowledge about <br> the proposed project | Career path, level of job <br> training experience - <br> vocational learning | Mobility, availability, <br> financial aspects, family <br> social situation, personal <br> learning |
| - Needs evaluation or <br> recognition or both, may <br> change the project and action <br> plan | - Negative academic image <br> - Apprehensive about <br> individualized teaching <br> - Negative reaction to the - <br> Centre's admission <br> procedures and practices <br> Low level of education <br> Inaccurate perception of <br> adult education | - Lack of information that <br> may change the project and <br> action plan | - Verbal reference to a <br> problem with the project | - Verbal reference to a <br> problem with the project <br> - Observable behavior <br> problems |

Note: This representation of the areas for exploration in no way reflects a priority order for processing of the service demand, except for: "Service demand, outside referral, project description and time frame", which must be addressed first, and are considered as the triggers and foundations of the reception process. Action Research Report on the Reception Function: PrioritAIRE cssmi.qc.ca

